



Technology Appointments

Need a one-on-one appointment for basic technology assistance? The Adult Services Department at the Coshocton County District Library can help! Book a 30-minute appointment with one of our knowledgeable staff members by calling the library:



740-622-0956

Before you schedule an appointment, please note that this service is for educational purposes only. While staff will try their best to answer questions and provide device help, they are not technology experts and may not be able to solve all problems.

Please review the guidelines on the reverse side of this sheet to determine if library staff can help. 

Tech Appointment Guidelines



What We Can Help With:

- Library digital resources
- Device basics
- Email basics
- Password managers
- Social Media apps
- Virtual communications
- External and USB drives

Before You Arrive:

- Have a clear goal or a list of what you would like to learn
- Bring all passwords/PINs
- Bring your cell phone to verify two-factor authentications
- Bring your device charged and/or with a power cord



What We Can't Help With:

- Diagnosing, troubleshooting, or repairing malfunctioning devices
- Typing or conducting credit card transactions
- Virus removal
- Specialized software
- Recommending technology products

Tech Tip:

Northstar Digital Literacy is a great resource to help build technology skills. Access it on the library's website.



Ready to book an appointment?

- Call 740-622-0956.
- Please provide your name, phone number, a preferred meeting time/date, the type of device you need assistance with, and a clear goal you would like to accomplish during the appointment.
- A staff member will contact you within 3 days to schedule your appointment.