FAQ

Q: How do I access Hoopla?

A: Hoopla can be accessed many ways.

1.) Access Hoopla through a web browser at www.hoopladigital.com or by visiting our website, www.coshoctonlibrary.org and selecting ‘Digital Library’ and then ‘Hoopla Digital’.
2.) Access Hoopla using the Hoopla Digital app. Using the Hoopla Digital app is ideal for accessing Hoopla on a mobile device. For Android users, find the Hoopla Digital app in the Google Play store. For Apple users, find the Hoopla Digital app in your App store.

Q: What type of content is available through Hoopla?

A: Hoopla has a growing collection of eBooks (electronic books), audiobooks, comics, music, movies, and movies.

Q: How long can I borrow content?

A: Circulation periods in Hoopla are as follows:

1.) eBooks, audiobooks, and comics have a 21 day circulation period.
2.) Music has a 7 day circulation period.
3.) Movies and television have a 3 day circulation period.
**Q: Are there restrictions on the amount of content I can borrow through Hoopla?**

A: Coshocton Public Library cardholders are permitted 10 Hoopla borrows per calendar month (12:00:00 AM on the first calendar day of the month to 11:59:59 PM on the last calendar day of the month).

Hoopla users can use all 10 borrows all at one time or space them out throughout the calendar month.

**Q: Can I access Hoopla on multiple devices?**

A: Yes! Hoopla allows you to sync your account (library card) across multiple devices.

**Q: Does Hoopla cost anything?**

A: No. Hoopla is a free service to Coshocton Public Library cardholders. With Hoopla, borrowed content returns automatically, eliminating any overdue fines and/or lost charges.

**Q: Do I have to return the content I borrow?**

A: The content you borrow through Hoopla automatically returns at the end of it's circulation period.

**Q: What if the content I want to borrow isn’t available?**

A: Everything in Hoopla is instant access! You'll never have to place holds on content because everything you see in Hoopla is available to be borrowed instantly.

**Q: What if I need support?**

A: If you need support, email info@coshoctonlibrary.org. The reference team is happy to assist you.