FAQ

Q: How do I access Hoopla?

A: Hoopla can be accessed many ways.

1.) Access Hoopla through a *web browser* at www.hoopladigital.com or by visiting our website, www.coshoctonlibrary.org and selecting 'Digital Library' and then 'Hoopla Digital'.
2.) Access Hoopla using the *Hoopla Digital* app. Using the Hoopla Digital app is ideal for accessing Hoopla on a mobile device. For Android users, find the Hoopla Digital app in the Google Play store. For Apple users, find the Hoopla Digital app in your App store.

Q: What type of content is available through Hoopla?

A: Hoopla has a growing collection of eBooks (electronic books), audiobooks, comics, music, movies, and movies.

Q: How long can I borrow content?

A: Circulation periods in Hoopla are as follows:

1.) eBooks, audiobooks, and comics have a 21 day circulation period.
2.) Music has a 7 day circulation period.
3.) Movies and television have a 3 day circulation period.

Q: Are there restrictions on the amount of content I can borrow through Hoopla?

A: Coshocton Public Library cardholders are permitted 10 Hoopla borrows per calendar month (12:00:00 AM on the first calendar day of the month to 11:59:59 PM on the last calendar day of the month).

Hoopla users can use all 10 borrows all at one time or space them out throughout the calendar month.

Q: Can I access Hoopla on multiple devices?

A: Yes! Hoopla allows you to sync your account (library card) across multiple devices.

Q: Does Hoopla cost anything?

A: No. Hoopla is a free service to Coshocton Public Library cardholders. With Hoopla, borrowed content returns automatically, eliminating any overdue fines and/or lost charges.

Q: Do I have to return the content I borrow?

A: The content you borrow through Hoopla automatically returns at the end of it's circulation period.

Q: What if the content I want to borrow isn't available?

A: Everything in Hoopla is instant access! You'll never have to place holds on content because everything you see in Hoopla is available to be borrowed instantly.

Q: What if I need support?

A: If you need support, email info@coshoctonlibrary.org. The reference team is happy to assist you.